



# LAS CASITAS VILLAGE

A WALDORF ASTORIA® RESORT

Dear Guest,

We are delighted you have selected Las Casitas Village as your home away from home. Please allow us to make your stay as pleasant and relaxing as possible by providing us with this information 48hrs. prior to your arrival. Once you have completed this form please fax it to our Personal Concierges at 787.863.6758 or email us at [LasCasitasConcierge@LuxuryResorts.com](mailto:LasCasitasConcierge@LuxuryResorts.com). For personal assistance please call us at 787.863.6502 or 787.863.6855. Also, you may download our Concierge Application on your phone: El Conquistador Concierge. You may do reservations, view menus and schedule activities from your phone.

We look forward to welcoming you to our Caribbean Paradise.

## Your Personal Details

### Primary Guest

Today's Date	Mailing Address
Reservation # <i>(if available)</i>	City            State            Zip/Postal
Arrival Date            Time	Telephone – Home
Departure Date            Time	Telephone – Cellular
Hilton Honors #	Email
First Name	Facsimile
Last Name	Please contact me by
Job Title	Is this your first time with us?

### Accompanying Guests

Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age

### Special Occasion

Please indicate if you will be celebrating a special occasion during your stay:

# Your Flight Information

The San Juan International Airport is approximately 32 miles from the resort. The Resort offers several transportation options and we can make recommendations on the best vehicle type for you.

## Reservation Name:

	Date	Airline	Flight #	Time	Transportation O / M / L / V / S
Arrival					
Departure					

### On Own (O)

**Motorcoach (M)** - \$78 per adult, \$58 per child (12 and under) round trip. Greeters are located outside the baggage claim areas holding El Conquistador signs, except for the Jet Blue terminal for which we recommend porter service to our Motorcoach boarding location between terminals B & C on the arrival level.

**Limousine (L)** - \$294 each way for up to six guests with luggage.

**Luxury Van (V)** - \$234 each way for up to six guests with luggage. Any additional guests will be charged \$39 per guest/each way.

**Sedan Car (S)** - \$215 each way for up to 3 guests with luggage.

For private transportation the driver will greet you just past the security checkpoint at the arriving concourse, unless otherwise arranged.

**Do you require an infant or toddler car seat for your private transportation?**

### Auto Rental

A full selection of cars is made available on property by [Enterprise](#) but also at the Luis Muñoz Marin airport. Availability, daily rates and car class can be verified at [www.Enterprise.com](http://www.Enterprise.com).

### Luggage Forward Service

For travelers seeking the utmost in convenience, reliability and predictability, Luggage Forward guarantees delivery of baggage from doorstep to destination. By leveraging a worldwide network of shipping partners, innovative technology and honest, unparalleled customer care, Luggage Forward gives seasoned travelers the peace of mind they deserve.

The smart alternative to checking and carrying bags, Luggage Forward is transforming today's travel experience. For price quotes or to book a delivery visit [www.LuggageForward.com/LasCasitas](http://www.LuggageForward.com/LasCasitas) or call a Forwarding Specialist at 866-416-7447.

# Your Family's Comfort

## Special Villa Needs

These amenities are provided within the limit of our inventory. (\$) Denotes the flat fee that to be assessed.

Feather Pillows		Prepare Sofa Bed			
Foam Pillows		Roll-away Bed \$75			

## Baby's Comfort

Pack-n-Play		Regular Size Crib		Full Size Crib	
Child Bed Rail		Car Seat		High Chair	

## Childcare Services

Las Casitas Village assumes no responsibilities, but will assist in locating baby-sitters for guest as a service only. 48 hour advance notice required. One babysitter can take care of up to three children.

<b>Guest Name</b>		<b>Today's Date</b>		<b>Room # (office use)</b>	
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<b>Date Needed</b>	<b>Name of Child</b>	<b>Age</b>	<b>Gender</b>	<b>From Time</b>	<b>To Time</b>	<b>Baby Sitter Confirmed (office use)</b>

Comments:

Baby-sitting fee is \$20 per hour for the first child, \$4 per hour for each additional child with a three hours minimum. An additional \$10 per hour applies on holidays.

To avoid a \$60 penalty fee please cancel with a minimum of 4 hours advance notice. **ALL BABYSITTING SERVICES WILL BE CHARGED TO THE ROOM.**

## Cabana Rental

Cabanas can be rented at the El Conquistador Main Pool or Water Park for a full day (9am to 5:30pm) at a rate of \$300 or a half day based on availability (9 a.m. to 1 p.m. or 1 p.m. to 5:30 p.m.) at a rate of \$175. Reservations can be cancelled up to 5pm the day prior.

<b>Date</b>	<b>Est. Start Time</b>	<b>Full Day / Half Day</b>	<b>Location</b>

# Your Culinary Moments

At Las Casitas Village we cater to every palate and pleasures! To ensure your preferred venue and dining times are available we highly recommend reserving in advance with your Personal Concierge or with OpenTable. Please note that the dress code when dining in our restaurants in the evening is smart casual or island chic (shirts, long trousers). Restaurant reservations are subject to confirmation.

## Reservation Name:

Venue	Date	Time	# Guests	Request
<b>Chops</b> (Steak House) <a href="#">OpenTable</a>				
<b>La Piccola</b> (Italian) <a href="#">OpenTable</a>				
<b>Blossom</b> (Japanese) <a href="#">OpenTable</a>				
<b>Blossom</b> (Chinese) <a href="#">OpenTable</a>				
<b>Stingray</b> (Seafood) <a href="#">OpenTable</a>				

Parties exceeding 6 guests may be seated at two or more tables. Please cancel your reservations with at least 4 hours notice to avoid a \$25 per person no show or late cancellation fee.

# Your Adventures & Discoveries

## The Bioluminescent Bay

Imagine the blackness of the sea on a moonless night. Now watch it sparkle with the darting lights of a million fireflies. Nature lovers will not want to miss the phenomenal experience of kayaking through a tropical phosphorescent bay! Children must be 8 years of age and up for this excursion. This tour departs from the El Conquistador marina, please be there 15 minutes before the tour start.

**Schedule:** 6:15pm-8:30pm **OR** 8:30pm-11pm      **Adult & Children:** \$80 (tax included)

*\*(Departs Monday thru Saturday with a minimum of 4 persons – hours are subject to change with the tide cycle)\*(No tour on Sunday)*

Date	# Guests	Reservation Name	Time

## El Yunque Rain Forest

Discover the only rainforest in the US National Forest System. Hike along the many trails, take a dip in one of the waterfall pools and enjoy the beautiful surroundings. This tour departs from the El Conquistador lobby with a minimum of 6 persons.

**Walking Tour Adult:** \$61.27 **Child:** \$50.88 (tax included) 12yr. & under.

Date	# Guests	Reservation Name	Time
			9am-1pm

**Hiking Tour Adult:** \$77.88 **Child:** \$67.50 (tax included) 12yr. & under.

Date	# Guests	Reservation Name	Time
			9am-2pm

## Catamaran Snorkeling Tour

Departs from the El Conquistador main lobby to Villa marina where you will board a catamaran, to begin a leisurely sail to one of the off shore coral reefs. Snorkeling time is typically between one and two hours, the rest of the time swim or relax at the beach. The tour includes snacks, buffet lunch, piña colada and rum punch.

**Adult / Children:** \$123.50 (tax included)

Date	# Guests	Reservation Name	Time
			8:30am-3:30pm

## Old San Juan Shopping Tour

Lose yourself in the timeless charm of the old city, stroll down the cobbled streets, past lovely colonial buildings and enjoy some 'retail therapy' in the irresistible designer shops on Fortaleza Street and Plaza de Armas.

**Adult:** \$61.27 **Child:** \$50.88 (tax included) 12yr. & under.

Date	# Guests	Reservation Name	Time
			9am-4:30pm

## Old City Historical Walking Tour

Lose yourself in the timeless charm of the old city of San Juan, stroll down the cobbled streets, past lovely colonial buildings with colored facades, view the mighty twin fortresses of Fuerte San Cristobal and Castillo de San Felipe del Morro and much more. This tour departs from the El Conquistador lobby with a minimum of 6 persons.

**Adult:** \$77.28 **Child:** \$50.88 (tax included) 12yr. & under.

Date	# Guests	Reservation Name	Time
			9am-4:30pm

# Your Spa Indulgence

For a complete list of the Spa services and Fitness class schedule, visit [www.LasCasitasVillage.com](http://www.LasCasitasVillage.com)  
Reservations are scheduled from 9 a.m. until 6 p.m with a 24 hour cancellation policy.

## Signature Massages

*The Waldorf Astoria Signature Massage... 50 minutes*

Promotes circulation, relaxation and healing.

*Mommy-to-Be Massage... 50 minutes*

Featuring an all-natural blend formulated to reduce stretch marks, this treatment is recommended for those in the 2nd and 3rd trimester of pregnancy. Designed for safety and comfort of mother and child.

*Rainforest Hot Stone Therapy Massage... 80 minutes*

Deep, penetrating warmth of smooth rainforest stones will dissipate muscular tension, soothe sore joints and lift a weary spirit.

## Facials

*The Waldorf Astoria Facial... 50 minutes*

The Essential Cleansing Facial, featuring the exclusive Waldorf Astoria Skin Care line. Extractions included.

*"Glow" An Oxygen Facial... 50 minutes*

This unique skin treatment uses 98% pure oxygen infused into the skin with vitamins, minerals, amino acids, and anti-aging serums to restore vitality and glow. This results-oriented treatment delivers results.

## Body Treatments

*Pineapple Body Polish... 50 minutes*

Our most popular polish. An exfoliating, anti-oxidant rich, hydrating body polish. The experience is complete when you are enveloped in a buttery lotion rich in Vitamins A, C, and E.

*Coconut Sugar Scrub... 50 minutes*

A Tropical Spa Ritual originating in the South Pacific. Deeply nourishing, deeply hydrating. After the sugar scrub buffs away aging skin cells, a rich blend of cold pressed coconut oil nourishes, moisturizes, and protects.

Guest Name	Treatment	Date	Time	Therapist (M)/(F)

## Edouard de Paris Salon

H = Hair Style P = Pedicure M = Manicure	Date	Name	Time (Requested)

# For the Athletes & Aspiring

## Fitness Services

Customized programming addresses your needs and helps you to achieve your mind/body goal, gaining strength, improving your golf swing, targeting your core or realigning your posture. All programs can be designed for use at home, with or without a full gym. A sample of our fitness offerings is below...

### *Fitness Assessment*

Designed to help you begin a new fitness program or complement an existing one. Aerobic capacity, body composition, flexibility, core recruitment, muscular endurance, blood pressure and heart rate are analyzed. Detailed personal fitness recommendations will be provided.

### *TRX*

Anti-gravity training, endorsed by US Navy Seals and many athletes on the US Olympic Team

### *Yoga*

Inspired by the “Tao” or “governing principles”, a dynamic practice resorting energy and spirit.

## Arthurs Hill’s Championship Golf

Set on more than 200 feet of elevation change, few shots are played to the same elevation twice. The course is awash in elevated tees, which offer views of the Caribbean Sea and El Yunque National Rainforest. The course plays 6,746 yards from the championship tees but remains one of the more difficult challenges on the island.

Date	Name	Time (Requested)	# of Players	Request Lessons (Y or N)

## Tennis Lesson Reservations

Date	Name	Time (Requested)	# of Players	Hard Court (H) / Clay Court (C)

# Your Grocery Shopping

Guest Name	Date of Request
Villa # (office use)	Arrival Date

Please place your order 48 hours prior to arrival for a 4:30pm delivery. Please note that prices are based on the actual charges of the Cozy Market Store which provides this service, plus a service charge of \$25 for the first order and a \$5 service charge for any additional order, plus Puerto Rico's 11.5% sales tax. The Cozy Market Store will provide specific products or comparable products (prices may vary) to those requested.

**Please fill and email to [LasCasitasConcierge@LuxuryResorts.com](mailto:LasCasitasConcierge@LuxuryResorts.com) or fax to 787-863-6758**

DAIRY		QTY	CEREALS		QTY	JUICES		QTY	
Milk (half gallon)		\$4.75	Frosted Flakes 18oz.	<input type="text"/>	\$6.95	Veryfine 10 oz		\$1.75	
o Regular	<input type="text"/>		Special K 18oz.	<input type="text"/>	\$6.95	o Orange	<input type="text"/>		
o Low fat	<input type="text"/>		Corn Pops 18oz.	<input type="text"/>	\$6.95	o Apple	<input type="text"/>		
o Skim	<input type="text"/>		Fruit loops 18oz	<input type="text"/>	\$6.95	o Cranberry	<input type="text"/>		
Half and Half	<input type="text"/>	\$4.25	Rice Crispies 18oz.	<input type="text"/>	\$6.95	o Grapefruit	<input type="text"/>		
Cheese 12 pack	<input type="text"/>		Raisin Bran 18oz.	<input type="text"/>	\$6.95	o Fruit punch	<input type="text"/>		
o American	<input type="text"/>	\$3.50	Pancake mix 32oz	<input type="text"/>	\$4.99	V-8 12oz	<input type="text"/>	\$2.50	
o Cream Cheese	<input type="text"/>	\$2.99	Creamy wheat	<input type="text"/>	\$3.99	Snapple 17.5	<input type="text"/>	\$2.50	
o Swiss	<input type="text"/>	\$3.50	Granola	<input type="text"/>	\$5.50	Gatorade 20oz	<input type="text"/>	\$2	
o Cheddar Block	<input type="text"/>	\$3.50	Puerto Rican Coffee 1 Lb	<input type="text"/>	\$9.95	Juices 64oz	<input type="text"/>	\$6.99	
Butter -Tub/Stick	<input type="text"/>	\$5.75	Coffee Filters	<input type="text"/>	\$2.99	o White grape	<input type="text"/>		
Eggs	<input type="text"/>					o Apple	<input type="text"/>		
o Dozen	<input type="text"/>	\$4.75				o Cranberry	<input type="text"/>		
Yogurt 6oz	<input type="text"/>					o Orange	<input type="text"/>		
o Strawberry	<input type="text"/>	\$1.99	<b>GOODIES</b>	<b>QTY</b>		<b>BREAD</b>	<b>QTY</b>		
o Blueberry	<input type="text"/>	\$1.99	Potato Chips	<input type="text"/>	\$5.75	White 24oz	<input type="text"/>	\$4.99	
o Vanilla	<input type="text"/>	\$1.99	o Regular	<input type="text"/>		Whole Wheat 24oz	<input type="text"/>	\$5.99	
Butter -Tub/Stick	<input type="text"/>	\$4.75	o Sour cream	<input type="text"/>		English Muffin	<input type="text"/>	\$4.99	
Eggs	<input type="text"/>		o BBQ	<input type="text"/>		Bagel bag (6)	<input type="text"/>	\$4.50	
o Dozen	<input type="text"/>	\$4.75	o Onion	<input type="text"/>		Hot dog bun (10)	<input type="text"/>	\$3.99	
	<input type="text"/>		o Honey mustard	<input type="text"/>		Hamburger bun (8)	<input type="text"/>	\$3.99	
	<input type="text"/>		Doritos 8.5oz	<input type="text"/>	\$4.75				
	<input type="text"/>		Tostitos 9oz	<input type="text"/>	\$5.75	<b>MEATS</b>	<b>QTY</b>		
	<input type="text"/>		Corn Chips 8oz	<input type="text"/>	\$4.75	Ham 8oz	<input type="text"/>	\$4.50	
<b>CONDIMENTS</b>	<b>QTY</b>		Pretzels 9oz	<input type="text"/>	\$5.75	Turkey 6oz	<input type="text"/>	\$4.50	
Salt & Pepper	<input type="text"/>	\$3.99	Pop Corn Box of 3	<input type="text"/>	\$2.99	Bacon 8 oz	<input type="text"/>	\$5.75	
Pancake syrup	<input type="text"/>	\$3.99	o Butter	<input type="text"/>		Sausage	<input type="text"/>	\$5.50	
Ketchup 14 Oz	<input type="text"/>	\$3.99	o Regular	<input type="text"/>		Salami 8oz	<input type="text"/>	\$4.50	
Mustard	<input type="text"/>		Peanut butter 10oz.	<input type="text"/>	\$4.25	Pastrami	<input type="text"/>	\$4.50	
o Dijon 8oz	<input type="text"/>	\$3.49	Jelly 12oz	<input type="text"/>	\$4.75	Roast beef	<input type="text"/>	\$4.50	
o Yellow 10oz	<input type="text"/>	\$3.99	o Strawberry	<input type="text"/>		Beef hot dogs	<input type="text"/>	\$7.98	
Mayonnaise 8 oz	<input type="text"/>	\$2.99	o Orange	<input type="text"/>					
Miracle whip 8 oz	<input type="text"/>	\$2.99	o Grape	<input type="text"/>		<b>FRUITS* By the pound</b>			
Sour cream	<input type="text"/>	\$3.99	o Mixed fruit	<input type="text"/>		Apples	<input type="text"/>	Bananas	<input type="text"/>
Sugar	<input type="text"/>		Ritz Crackers	<input type="text"/>	\$4.99	Strawberries	<input type="text"/>	Pears	<input type="text"/>
o Regular	<input type="text"/>	\$4.99				Grapes	<input type="text"/>	Pineapple	<input type="text"/>
o Diet	<input type="text"/>	\$6.99				Lemons	<input type="text"/>	Limes	<input type="text"/>

\* Cost depends on the weight





