



LAS CASITAS VILLAGE

A WALDORF ASTORIA® RESORT

Dear Guest,

We are delighted you have selected Las Casitas Village as your home away from home. Please allow us to make your stay as pleasant and relaxing as possible by taking a few moments to share with us how we may better serve you. Once you have completed this form please fax it to our Personal Concierges at 787.863.6758 or email us at LasCasitasConcierge@LuxuryResorts.com. For personal assistance please call us at 787.863.6502

We look forward to welcoming you to our Caribbean Paradise.

Your Personal Details

Primary Guest

Today's Date	Mailing Address
Reservation # <i>(if available)</i>	City State Zip/Postal
Arrival Date Time	Telephone – Home
Departure Date Time	Telephone – Cellular
Hilton Honors #	Email
First Name	Facsimile
Last Name	Please contact me by
Job Title	Is this your first time with us?

Accompanying Guests

Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age
Guest Name	Child Name	Age

Special Occasion

Please indicate if you will be celebrating a special occasion during your stay:

Your Flight Information

The San Juan International Airport is approximately 55 miles from the resort. The Resort offers several transportation options and we can make recommendations on the best vehicle type for you.

Reservation Name:

	Date	Airline	Flight #	Time	Transportation O / M / L / V / S
Arrival					
Departure					

On Own (O)

Motorcoach (M) - \$74 per adult, \$54 per child (12 and under) round trip. Greeters are located outside the baggage claim areas holding El Conquistador signs, except for the Jet Blue terminal for which we recommend porter service to our Motorcoach boarding location between terminals B & C on the arrival level.

Limousine (L) - \$294 each way for up to six guests with luggage.

Luxury Van (V) - \$234 each way / **Sedan Car (S)** - \$215 each way for up to 3 guests with luggage. For private transportation the driver will greet you just past the security checkpoint at the arriving concourse, unless otherwise arranged.

Do you require an infant or toddler car seat for your private transportation?

Auto Rental

A full selection of cars is made available on property by [Enterprise](#) but also at the Luis Muñoz Marin airport. Availability, daily rates and car class can be verified at www.Enterprise.com.

Luggage Forward Service

For travelers seeking the utmost in convenience, reliability and predictability, Luggage Forward guarantees delivery of baggage from doorstep to destination. By leveraging a worldwide network of shipping partners, innovative technology and honest, unparalleled customer care, Luggage Forward gives seasoned travelers the peace of mind they deserve.

The smart alternative to checking and carrying bags, Luggage Forward is transforming today's travel experience. For price quotes or to book a delivery visit www.LuggageForward.com/LasCasitas or call a Forwarding Specialist at 866-416-7447.

Your Family's Comfort

Special Villa Needs

These amenities are provided within the limit of our inventory. (\$) Denotes the flat fee that will be assessed.

Feather Pillows		Air Mattress		Roll-away Bed \$75	
Foam Pillows		Prepare Sofa Bed			

Baby's Comfort

Pack-n-Play		Regular Size Crib		Full Size Crib \$75	
Child Bed Rail		Car Seat		Baby Proof Electrical Outlets	

Childcare Services

Las Casitas Village assumes no responsibilities, but will assist in locating baby-sitters for guest as a service only. 48 hour advance notice required. One babysitter can take care of up to three children.

Guest Name		Today's Date		Room # (office use)	
-------------------	--	---------------------	--	----------------------------	--

Date Needed	Name of Child	Age	Gender	From Time	To Time	Baby Sitter Confirmed (office use)

Comments:

Baby-sitting fee is \$20 per hour for the first child, \$4 per hour for each additional child with a three hours minimum. An additional \$10 per hour applies on holidays.

To avoid a \$60 penalty fee please cancel with a minimum of 4 hours advance notice. **ALL BABYSITTING SERVICES WILL BE CHARGED TO THE ROOM.**

Cabana Rental

Cabanas can be rented at the El Conquistador Main Pool or Water Park for a full day (9am to 5:30pm) at a rate of \$200 or a half day based on availability (9 a.m. to 1 p.m. or 1 p.m. to 5:30 p.m.) at a rate of \$100.

Date	Est. Start Time	Full Day / Half Day	Location

Your Culinary Moments

At Las Casitas Village we cater to every palate and pleasures! To ensure your preferred venue and dining times are available we highly recommend reserving in advance. Please note that the dress code when dining in our restaurants in the evening, is smart casual or island chic (shirts, long trousers) and that restaurant' reservations are subject to confirmation.

Reservation Name:

Venue	Date	Time	# Guests	Request
Chops (Steak House)				
La Piccola (Italian)				
Blossom (Japanese)				
Blossom (Chinese)				
Stingray (Seafood)				

Parties exceeding 6 guests may be seated at two or more tables. Please cancel your reservations with at least 4 hours notice to avoid a \$25 per person no show or late cancellation fee.

Personal Dietary Requirements

Please advise us of any allergies you feel we should be aware of. Whilst we will do our utmost to accommodate your needs, please do check with your waiter on individual recipe ingredients.

Requirement / Allergy	Details	Guest Name

Your Adventures & Discoveries

The Bioluminescent Bay

Imagine the blackness of the sea on a moonless night. Now watch it sparkle with the darting lights of a million fireflies. Nature lovers will not want to miss the phenomenal experience of kayaking through a tropical phosphorescent bay! Children must be 8 years of age and up for this excursion. This tour departs from the El Conquistador marina, please be there 15 minutes before the tour start.

Schedule: 6pm-8:30pm **OR** 8:30pm-11pm **Adult & Children:** \$74.50 (7% tax included)

**(Departs Monday thru Saturday with a minimum of 6 persons – hours are subject to change with the tide cycle)*

Date	# Guests	Reservation Name	Time

El Yunque Rain Forest

Discover the only rainforest in the US National Forest System. Hike along the many trails, take a dip in one of the waterfall pools and enjoy the beautiful surroundings. This tour departs from the El Conquistador lobby with a minimum of 6 persons. **Walking Tour Adult: \$53 Child: \$47 (7% tax included)**

Date	# Guests	Reservation Name	Time
			9am-1pm

Hiking Tour Adult: \$65 Child: \$58 (7% tax included)

Date	# Guests	Reservation Name	Time
			9am-2pm

Catamaran Snorkeling Tour

Departs from the El Conquistador main lobby to Villa marina where you will board a catamaran, to begin a leisurely sail to one of the off shore coral reefs. Snorkeling time is typically between one and two hours, the rest of the time swim or relax at the beach. The tour includes snacks, buffet lunch, piña colada and rum punch.

Adult / Children: \$103 (7% tax included)

Date	# Guests	Reservation Name	Time
			9:30am-3:30pm

Old San Juan Shopping Tour

Lose yourself in the timeless charm of the old city, stroll down the cobbled streets, past lovely colonial buildings and enjoy some 'retail therapy' in the irresistible designer shops on Fortaleza Street and Plaza de Armas. **Adult: \$53 Child: \$47 (7% tax included)**

Date	# Guests	Reservation Name	Time
			9am-4:30pm

Old City Historical Walking Tour

Lose yourself in the timeless charm of the old city of San Juan, stroll down the cobbled streets, past lovely colonial buildings with colored facades, view the mighty twin fortresses of Fuerte San Cristobal and Castillo de San Felipe del Morro and much more. This tour departs from the El Conquistador lobby with a minimum of 6 persons. **Adult: \$65 Child: \$58 (7% tax included)**

Date	# Guests	Reservation Name	Time
			9am-4:30pm

Your Spa Indulgence

For a complete list of the Spa services and Fitness class schedule, visit www.LasCasitasVillage.com
Reservations are scheduled from 9 a.m. until 6 p.m with a 24 hour cancellation policy.

Signature Massages

The Waldorf Astoria Signature Massage... 50 minutes

Promotes circulation, relaxation and healing.

Mommy-to-Be Massage... 50 minutes

Featuring an all-natural blend formulated to reduce stretch marks, this treatment is recommended for those in the 2nd and 3rd trimester of pregnancy. Designed for safety and comfort of mother and child.

Rainforest Hot Stone Therapy Massage... 80 minutes

Deep, penetrating warmth of smooth rainforest stones will dissipate muscular tension, soothe sore joints and lift a weary spirit.

Facials

The Waldorf Astoria Facial... 50 minutes

The Essential Cleansing Facial, featuring the exclusive Waldorf Astoria Skin Care line. Extractions included.

"Glow" An Oxygen Facial... 50 minutes

This unique skin treatment uses 98% pure oxygen infused into the skin with vitamins, minerals, amino acids, and anti-aging serums to restore vitality and glow. This results-oriented treatment delivers results.

Body Treatments

Pineapple Body Polish... 50 minutes

Our most popular polish. An exfoliating, anti-oxidant rich, hydrating body polish. The experience is complete when you are enveloped in a buttery lotion rich in Vitamins A, C, and E.

Coconut Sugar Scrub... 50 minutes

A Tropical Spa Ritual originating in the South Pacific. Deeply nourishing, deeply hydrating. After the sugar scrub buffs away aging skin cells, a rich blend of cold pressed coconut oil nourishes, moisturizes, and protects.

Guest Name	Treatment	Date	Time	Therapist (M)/(F)

Edouard de Paris Salon

H = Hair Style P = Pedicure M = Manicure	Date	Name	Time (Requested)

For the Athletes & Aspiring

Fitness Services

Customized programming addresses your needs and helps you to achieve your mind/body goal, gaining strength, improving your golf swing, targeting your core or realigning your posture. All programs can be designed for use at home, with or without a full gym. A sample of our fitness offerings is below...

Fitness Assessment

Designed to help you begin a new fitness program or complement an existing one. Aerobic capacity, body composition, flexibility, core recruitment, muscular endurance, blood pressure and heart rate are analyzed. Detailed personal fitness recommendations will be provided.

TRX

Anti-gravity training, endorsed by US Navy Seals and many athletes on the US Olympic Team

Yoga

Inspired by the “Tao” or “governing principles”, a dynamic practice resorting energy and spirit.

Arthurs Hill’s Championship Golf

Set on more than 200 feet of elevation change, few shots are played to the same elevation twice. The course is awash in elevated tees, which offer views of the Caribbean Sea and El Yunque National Rainforest. The course plays 6,746 yards from the championship tees but remains one of the more difficult challenges on the island.

Date	Name	Time (Requested)	# of Players	Request Lessons (Y or N)

18 Holes: 7am-11am \$150 - 11am-2pm \$130 - 2pm-Sunset \$110

Tennis Lesson Reservations

Date	Name	Time (Requested)	# of Players	Hard Court (H) / Clay Court (C)

Your Grocery Shopping

Guest Name	Date of Request
Villa # (office use)	Arrival Date

Please place your order 24 hours prior to arrival for a 4:30pm delivery. Please note that prices are based on the actual charges of the Cozy Market Store which provides this service, plus a service charge of \$25 for the first order and a \$5 service charge for any additional order, plus Puerto Rico's 7% sales tax. The Cozy Market Store will provide specific products or comparable products (prices may vary) to those requested.

Please fill and email to LasCasitasConcierge@LuxuryResorts.com or fax to 787-863-6758

DAIRY		QTY	CEREALS	QTY	JUICES	QTY		
Milk (quart)		\$3.75	Frosted Flakes 20oz	<input type="text"/>	Veryfine 10 oz	<input type="text"/>	\$1.75	
o Regular	<input type="text"/>		Special K 20oz	<input type="text"/>	o Orange	<input type="text"/>		
o Low fat	<input type="text"/>		Corn Pops 20oz	<input type="text"/>	o Apple	<input type="text"/>		
o Skim	<input type="text"/>		Fruit loops 20oz	<input type="text"/>	o Cranberry	<input type="text"/>		
Milk (half gallon)		\$4.75	Rice Crispies 20oz	<input type="text"/>	o Grapefruit	<input type="text"/>		
o Regular	<input type="text"/>		Raisin Bran 20oz	<input type="text"/>	o Fruit punch	<input type="text"/>		
o Low fat	<input type="text"/>		Pancake mix 32oz	<input type="text"/>	V-8 12oz	<input type="text"/>	\$2.50	
o Skim	<input type="text"/>		Creamy wheat	<input type="text"/>	Snapple 17.5	<input type="text"/>	\$2.50	
Milk (gallon)		\$8.75	Granola	<input type="text"/>	Gatorade 20oz	<input type="text"/>	\$2	
o Regular	<input type="text"/>		Granola bites	<input type="text"/>	Juices 64oz	<input type="text"/>	\$5.90	
o Low	<input type="text"/>		Puerto Rican Coffee 1 Lb	<input type="text"/>	o White grape	<input type="text"/>		
o Skim	<input type="text"/>		Coffee Yaucono Selecto	<input type="text"/>	o Apple	<input type="text"/>		
Half and Half	<input type="text"/>	\$3.75			o Cranberry	<input type="text"/>		
Cheese 12 pack					o Orange	<input type="text"/>		
o American	<input type="text"/>	\$3.50	GOODIES		BREAD		QTY	
o Cream Cheese	<input type="text"/>	\$2.99	Potato Chips	<input type="text"/>	White 24oz	<input type="text"/>	\$2.99	
o Swiss	<input type="text"/>	\$3.50	o Regular	<input type="text"/>	Whole Wheat 24oz	<input type="text"/>	\$3.25	
o Cheddar Block	<input type="text"/>	\$3.50	o Sour cream	<input type="text"/>	English Muffin	<input type="text"/>	\$4.50	
Butter 15oz	<input type="text"/>	\$4.75	o BBQ	<input type="text"/>	Bagel bag (6)	<input type="text"/>	\$4.50	
Eggs			o Onion	<input type="text"/>	Hot dog bun (10)	<input type="text"/>	\$3.99	
o Dozen	<input type="text"/>	\$4.75	o Honey mustard	<input type="text"/>	Hamburger bun (8)	<input type="text"/>	\$3.99	
Yogurt 6oz			Doritos 8.5oz	<input type="text"/>				
o Strawberry	<input type="text"/>	\$1.99	Tostitos 9oz	<input type="text"/>	MEATS		QTY	
o Blueberry	<input type="text"/>	\$1.99	Corn Chips 8oz	<input type="text"/>	Ham 8oz	<input type="text"/>	\$4.50	
o Vanilla	<input type="text"/>	\$1.99	Pretzels 9oz	<input type="text"/>	Turkey 6oz	<input type="text"/>	\$4.50	
CONDIMENTS		QTY	Pop Corn Box of 3	<input type="text"/>	Bacon 8 oz	<input type="text"/>	\$5.75	
Salt & Pepper	<input type="text"/>	\$3.99	o Butter	<input type="text"/>	Sausage	<input type="text"/>	\$5.50	
Pancake syrup	<input type="text"/>	\$3.99	o Regular	<input type="text"/>	Salami 8oz	<input type="text"/>	\$4.50	
Ketchup 14 Oz	<input type="text"/>	\$3.99	Peanut butter 16.3	<input type="text"/>	Pastrami	<input type="text"/>	\$4.50	
Mustard			Jelly 12oz	<input type="text"/>	Roast beef	<input type="text"/>	\$4.50	
o Dijon 8oz	<input type="text"/>	\$3.49	o Strawberry	<input type="text"/>	Beef hot dogs	<input type="text"/>	\$7.98	
o Yellow 10oz	<input type="text"/>	\$3.99	o Orange	<input type="text"/>				
Mayonnaise 8 oz	<input type="text"/>	\$2.99	o Grape	<input type="text"/>	FRUITS*			
Miracle whip 8 oz	<input type="text"/>	\$2.99	o Mixed fruit	<input type="text"/>	Apples	<input type="text"/>	Bananas	<input type="text"/>
Sour cream	<input type="text"/>	\$3.99	Ritz Crackers	<input type="text"/>	Strawberries	<input type="text"/>	Pears	<input type="text"/>
Pickles					Grapes	<input type="text"/>	Pineapple	<input type="text"/>
o Dill	<input type="text"/>	\$4.99			Lemons	<input type="text"/>	Limes	<input type="text"/>
o Sweet	<input type="text"/>	\$5.99						

* Cost depends on the weight

VEGETABLES	QTY	
Lettuce		
o Iceberg		\$5
o Romaine		\$6
Tomatoes each		\$1
Green peppers per lb		\$5
Cucumbers per lb		\$5
Onions per lb		\$2.50
Broccoli		
o Fresh		\$6
o Frozen		\$4.50
Carrots		\$2
Baby carrots		\$4
Spinach		\$6
Corn		
o Fresh		\$3.60
o Frozen		\$3.60
Peas (frozen)		\$4

SODAS	QTY	
8 Packs / 2 Liter Bottle	\$5.99	\$3
Coke		
Diet Coke		
Sprite		
Diet Sprite		
Pepsi		
Diet Pepsi		
7up		
Diet 7Up		
Club soda		
Tonic water		
Ginger ale		
Mountain Dew		

BEERS	QTY	
12oz bottles 6 packs		
Medalla		\$9.99
Heineken		\$13.95
o Light		
o Regular		
Presidente		\$13.95
Samuel Adams		\$13.95
o Light		
o Regular		
Coors light		\$13.95
Corona		\$13.95
Michelob ultra		\$13.95
Smirnoff Ice		\$13.95
Smirnoff Ice Apple		\$13.95

TEQUILA 750 ml	QTY	
o Jose Cuervo Clasico		\$29
o Jose Cuervo Especial		\$29

RUM 750ml	QTY	
Don Q		\$ 19.95
o Cristal		
o Gold		
o Limon		
o Mojito		
o Passion		
o Coconut		
Spiced Rum		\$19.95
Bacardi		\$19.95
o Regular		
o Gold		
o Limon		
o Peach		
o Apple		
o Mojito		

PARTY MIXERS 750 ml	QTY	
Bacardi		\$13.95
o Margarita Mix		
o Lg. Island Iced T.		
o Hurricane		
o Bahama Mama		

VODKA 750 ml	QTY	
Grey Goose		\$49
Finlandia		\$32
Sky		\$35
Absolute		\$34

WHISKEY 750 ml	QTY	
Black Label		\$49
White Label		\$39
Chivas Reagal		\$49

COOKIES	QTY	
By the pound		\$ 11
Sugar		
Chocolate Chip		
Chocolate Chip Walnuts		
Chocolate Chocolate Chip		
Oatmeal Raisin		
Macademia		

WATER 6 pack *	QTY	
Fiji		\$8.99
Evian		\$8.99
Perrier		\$5.99

* Complimentary in-room water is provided

WATER 1.5 L	QTY	
Dasani		\$2
Fiji		\$3.50
Evian		\$3.50

BIRTHDAY CAKE	QTY	
Customized 9' Birthday Cake		\$85
<i>(Delivery and sales tax apply)</i>		
Cake Flavor		
o Chocolate		
o Vanilla		

Frosting Flavor		
o Chocolate		
o Vanilla		

Inscription

* Contains nut products

** Charged separately from groceries

TOILETRIES	QTY	
Insect repellent		\$8.99
Tampons		\$3.25
Kotex pads		\$3.25
Deodorant		\$4.99
Scope		\$4.99
Band aids		\$3
Toothpaste		\$3
Toothbrush		\$3.50
Shaving cream		\$3.99
Razors each		\$0.75
Tums		\$1.50
Tums		\$1.50
Diapers (sizes 1-5)		\$12
Wipes		\$2.49

AFTER DINNER	QTY	
Grand Marnier		\$55
Disaronno		\$38
Bailey's		\$39
Kahlua		\$29

RED WINE*	QTY	
Merlot		
Cabernet Sauvignon		
Malbec		
Pinot Noir		

WHITE WINE*	QTY	
Chardonnay		
Pinot Grigio		
Sauvignon Blanc		
Albariño		
Champagne		

*Specify Brands